

Dear customer,

We are writing to inform you about an important change at FEIFAR Befestigungstechnik GmbH. As of 2023, our company has been acquired by the Telyos Group. Telyos is a group of companies passionate about fastening technologies. Committed to providing effective solutions in (blind) fastening and related products. Their product offerings include high-quality brands like: Qconnect, Stanley and Masterfix.

This acquisition marks a new chapter for us. We believe that joining the Telyos Group will bring significant benefits to our customers, including:

- expanded product range for a wider variety of blind fastening solutions to meet more specific and diverse customer needs
- improved product availability due to a more extensive distribution network
- a European reach, making it easier for international customers to access our products
- improved technical support from a larger team of experts who can assist with specific application needs

Please be assured that this change will not affect our commitment to providing you with the highest level of service. You will continue to work with the same team you know and trust, and there will be no disruption to the services or products you receive.

For any questions or concerns regarding this transition, please feel free to contact our customer service team at +43 3112 36155 or via mail [office@feifar.at](mailto:office@feifar.at).

More information about the Telyos Group can be found on [www.telyos-group.com](http://www.telyos-group.com).

We appreciate your continued support and look forward to serving you under the new Telyos Group leadership.

With kind regards,

Peter Falk  
Geschäftsführer